



Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT
CCC090

Maharlika Highway, Brgy. Osmeña
City of Ilagan, Isabela
Tel. No.: 624-2083/624-0097
Email address: waterdistrict_ilagan@yahoo.com

CERTIFICATION


TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is in compliance with Section 06 RA 9485 or the "Anti-Red Tape Act (ARTA) of 2007" which provides that CIWD shall set up the respective service standards to be known as the Citizen's Charter in the form of Information Billboards which was posted at the main entrance of office or at the most conspicuous place, and in the form of published materials written either in English, Filipino or in the local dialect.

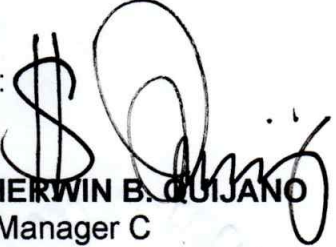
This further certifies that the City of Ilagan Water District (CIWD) Citizen's Charter is monitored and reviewed periodically by Civil Service Commission as to prescribed durations for services rendered.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2021-01 on Local Water District 2021 PBB.

Given this 28th of February 2022 at the City of Ilagan, Isabela.


JOSE T. GALACINAO
Division Manager C
Administrative & Gen. Services

Noted by:


Engr. SHERWIN B. QUIJANO
General Manager C



Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT
CCC090

Maharlika Highway, Brgy. Osmeña
City of Ilagan, Isabela
Tel. No.: 624-2083/624-0097
Email address: waterdistrict_ilagan@yahoo.com

CERTIFICATION


TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is currently serving Eight Thousand One Hundred Three (8,103) active service connections as of December 31, 2021.

This further certifies that Four Thousand Two Hundred Fifty Seven (4,257) total complaints received thru telephone call, personal or thru representative on complaints on turbid water, low pressure; stuck up meters, relocate water meter, inspect meter, change meter, transfer of service connection/re-tapping, illegal connections, major/minor leak repairs on transmission/distribution mains and material estimation on transfer/relocate service connections were acted upon within 24 hours in conformance to the CIWD approved Citizen's Charter.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2021-01 on Local Water District 2021 PBB.

Given this 28th of February 2022 at the City of Ilagan, Isabela.


MOISES P. PASCUAL
Division Manager C
Operations and Technical

Noted by:


Engr. SHERWIN B. QUIJANO
General Manager C

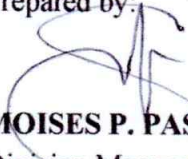


Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT, CCC 090
Maharlika Highway, Brgy. Osmena, City of Ilagan, Isabela
Tel. Fax No. (075) 624-2083 / Tel. No. (078) 323-2310

**SUMMARY OF COMPLAINTS AND WORK ACCOMPLISHMENT
JANUARY 2 TO DECEMBER 31, 2021**

a. New Service Connection	552
b. Re-Open	321
c. Service Connection Leak Repair	811
d. Main Line Leak Repair	222
e. Service Connection Materials Estimation	837
f. Change Meter	427
g. Dirty Water/Low Pressure	251
h. Transfer Service Connection	219
i. Illegal Connection	25
j. Disconnection	592
TOTAL	4,257

Prepared by:


MOISES P. PASCUAL
Division Manager C
Operations & Technical Division

Noted by:


SHERWIN B. QUILANO
General Manager



Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT
CCC090

Maharlika Highway, Brgy. Osmeña
City of Ilagan, Isabela
Tel. No.: 624-2083/624-0097
Email address: waterdistrict_ilagan@yahoo.com

CERTIFICATION

TO WHOM IT MAY CONCERN:


THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is maintaining safe potable water conforming to the requirements of Philippine National Standard for Drinking Water (PNSDW) of chemical, physical and bacteriological analysis which are conducted by the DOH Accredited water laboratories namely:

- 1.) Platinum Research Laboratory, Inc.
Suite 807, Union Square Condominium 15th Avenue, Cubao, Quezon City
- 2.) Cauayan City Water District (CCWD)
#166 Cor. Africano & Burgos Sts., Cauayan City, Isabela 3305

This further certifies that the City of Ilagan Water District (CIWD) obtained an average of 0.321 ppm chlorine residual for the period January 1 to December 31, 2021.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2021-01 on Local Water District 2021 PBB.

Given this 28th of February 2022 at the City of Ilagan, Isabela.


MOISES P. PASCUAL
Division Manager C
Operations and Technical

Noted by:


Engr. SHERWIN B. QUIJANO
General Manager C



Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT
CCC090

Maharlika Highway, Brgy. Osmeña
City of Ilagan, Isabela
Tel. No.: 624-2083/624-0097
Email address: waterdistrict_ilagan@yahoo.com

CERTIFICATION


TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) a Government Owned and Controlled Corporation created and existing by virtue of Presidential Decree (PD) No. 198 as amended, mandated by law, accorded Conditional Certificate of Conformance (CCC) No. 090 maintains and operates a water supply system for domestic, industrial, municipal and agricultural uses for residential lands within the boundaries of the district.

This further certifies that the City of Ilagan Water District (CIWD) is currently serving Eight Thousand One Hundred Three (8,103) active service connections as of December 31, 2021 receiving 24/7 water supply.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2021-01 on Local Water District 2021 PBB.

Given this 28th of February 2022 at the City of Ilagan, Isabela.


MOISES P. PASCUAL
Division Manager C
Operation and Technical

Noted by:


Engr. SHERWIN B. QUIRANO
General Manager C



Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT
CCC090

Maharlika Highway, Brgy. Osmeña
City of Ilagan, Isabela
Tel. No.: 624-2083/624-0097
Email address: waterdistrict_ilagan@yahoo.com

CERTIFICATION

TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is currently serving Eight Thousand One Hundred Three (8,103) active service connections as of December 31, 2021.

This further certifies that 100% customer complaints (4,257) were acted upon against received complaints.

This certification is issued to Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2021-01 on Local Water District 2021 PBB.

Given this 28th of February 2022 at the City of Ilagan, Isabela.


MOISES P. PASCUAL
Division Manager C
Operations and Technical

Noted by:


Engr. SHERWIN B. QUIJANO
General Manager C



Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT, CCC 090
Maharlika Highway, Brgy. Osmena, City of Ilagan, Isabela
Tel. Fax No. (075) 624-2083 / Tel. No. (078) 323-2310

SUMMARY OF COMPLAINTS AND WORK ACCOMPLISHMENT
JANUARY 2 TO DECEMBER 31, 2021

a. New Service Connection	552
b. Re-Open	321
c. Service Connection Leak Repair	811
d. Main Line Leak Repair	222
e. Service Connection Materials Estimation	837
f. Change Meter	427
g. Dirty Water/Low Pressure	251
h. Transfer Service Connection	219
i. Illegal Connection	25
j. Disconnection	592 ✓
TOTAL	4,257

Prepared by:

MOISES P. PASCUAL
Division Manager C
Operations & Technical Division

Noted by:

SHERWIN B. QUIDANO
General Manager